**STEVE LIBERTY**

steve@sliberty.com

201-254-7532 (mobile)

**Summary**

Seasoned IT executive, known for a strategic, forward thinking, and results oriented management style. Over 25 years of progressive responsibilities including Solution Architecture, Software Development Leadership, Project Management Leadership, Process Improvement, Resource Management, and more. Has a proven track record of improving quality and performance, reducing risk, and generally providing the environment to enable organizational growth/success.

An excellent communicator with the ability to perceive and convey the big picture to all levels of management. Highly customer driven. Intensely focused on process improvement, knowledge management, and their contributions to achieving excellence in service delivery. Experienced in a wide array of technology and business domains, and very quick at coming up to speed in new business arenas. An enthusiastic mentor with outstanding people skills.

**PROFESSIONAL EXPERIENCE**

**Ness Technologies Apr 2000 – Present**

***Various Positions***

*Responsibilities:*

**Senior Director, Delivery and Project Office***-* Provide management oversight of program/project managers and delivery teams on strategic accounts to ensure process, quality and a high degree of client satisfaction.

**Senior Director, Project Office** -Established PM processes and standards, and implemented appropriate controls to ensure that projects are executed successfully, with minimal risk, and with a high degree of predictability.

**Practice Director for Commercial and Life Sciences Clients** -Broad pre and post sales interactions with clients including solution development, proposal development , negotiations, problem resolution, team management, etc. to ensure mutual success.

**Program Manager -**Complete responsibility for client program engagements, including proposal development, engagement management, execution planning (on and offshore), logistics, and project execution.

**Project Director** -Oversight of all projects/project managers for assigned accounts, as well as day-to-day management of larger key projects. Responsibilities include proposals, budgets, staffing, status reporting, invoicing etc.

**Technical Project Manager** –Technical/Solution architectures, proposals, project plans, business analysis, 3rd party vendor evaluation and negotiations, management of scope, schedule and dev team.

*Major Accomplishments:*

* *PMO*: Established Project Office, PM methodology, standards and practices, and project health metrics.
* *Leadership*: Trained and mentored US project management team on PMO practices and PM methodology.
* *Crisis Management*: Re-established successful trajectory for several failing projects/programs worth in excess of $15M.
* Projects: Delivered over 20 successful development, infrastructure and consulting projects worth in excess of $30M.
* *Process Transformation*: Held leading role in developing and deploying several major internal process improvement initiatives including global knowledge management, project pricing models, resource management system requirements, PM metrics, PM methodology training, etc.

**Content Management Associates, Inc. Jul 1999 – Mar 2000**

***VP Software Development***

Senior technical product owner in the corporate communications / publishing arena.

*Responsibilities:*

* Lead all technical product development activities including architecture, software development and maintenance.
* Primary liaison with laser fulfillment partners, as well as major customers.
* Performed operational and development support for an older product version while designing a next-generation web-enabled system.

*Major accomplishments*:

* Developed and successfully implemented a remediation plan for long delayed software development efforts at the laser fulfillment partner.
* Designed next generation products, solution architecture, supporting infrastructure, and transitional roadmap.

**PLATINUM Technology, Inc. Jul 1994 – Jun 1999**

***Practice Architect/Technical Manager***

Technical lead, project manager, and Distributed Systems practice lead for this international consultancy.

*Major Accomplishments:*

* Implemented significant sales/delivery process improvements.
* Developed project delivery best practice development.
* Initiated and lead Knowledge Management initiative.
* Development of several reusable service offerings, and the template for defining them.

**Polakoff & Michaelson, CPA, PC Sep 1986 – Jul 1994**

***Manager of Software Development / Network Infrastructure***

**Argo Communications Jul 1984 – Aug 1986**

***Traffic Engineer/Programmer Analyst/Systems Analyst***

**Board of Education, City of New York Sep 1978 – Jun 1984**

***Teacher of Mathematics and Computer Programming***

**Education, Professional Training, Certifications**

* Master of Arts, Computer and Information Sciences, City University of New York, Brooklyn College
* Bachelor of Science, Mathematics, Cum Laude, City University of New York, Brooklyn College
* ITIL v3 Certification
* Certified Scrum Master - Scrum Alliance
* ServiceNow System Administration and StartNow Certification
* Trained and Certified on the Ness Project Management Methodology (**derived from PMI**)
* Trained and Certified as a trainer for the Ness Project Management Methodology
* PMI training
* Agile Methodology training
* Version One training